## **Terms and Conditions Policy**

At New Path Beauty, we put ethics and responsibility above everything. We strongly believe it is the only way a business should operate.

That being said, we are a for-profit business. We have put a great deal of thought into the services and treatments we offer. In fact, we put a great deal of thought and effort into everything we do. We feel we do our part to make sure our clients understand what they are purchasing.

No treatment guarantees results, therefore we do not offer refunds for clients who have suffered burns or other side effects, or had less-than-optimal results. Also, we cannot offer refunds for clients who have moved. All sales are final.

Here is some more information you should know:

### Moves

Several of our services are offered with single treatment pricing and with package pricing. Packages are offered at a reduced rate. The treatments you receive will be performed over the course of several months. New Path Beauty currently has a single location. If your work or other obligations take you away from the area, you may not be able to complete your treatments.

### Locations

When you purchase a treatment or package, you must complete those services at New Path Beauty, 1100 Heritage Drive, Pottstown, PA 17055.

### Risk

There are known and unforeseen risks and side effects involved with our services. We provide this information to you at your consultation. Discomfort or discoloration from burns or other side effects of treatment typically resolve within a few days or weeks but may be permanent. These side effects can delay further treatments. Tanning and improper sun protection can increase the incidence of these risks.

#### Results

Results for all services will vary between individuals and body areas on the same individual.

# **Appointments**

We require at least 24 hours notice when cancelling or rescheduling an appointment. Failure to comply with this policy may result in the deduction of a treatment from your package and/or a \$25 charge for each 15 minute increment we have booked out for your missed appointment.

Our Terms and Conditions Policy may change from time to time and all updates will be posted on this page.

If you feel that we are not abiding by this policy, you should contact us immediately via telephone at (610) 326-2754 or via email.